

This practice has enabled online bookings and repeat prescriptions already and is planning to commence access to the summary information to all patients from January 2015.

Practice contact details

Surgery Name: St James's Surgery

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Current online transaction provision

GP System Supplier - EMIS

GP System Version – EMIS Web

Plan to meet GMS / PMS 2014-15 Contractual Requirement – Patient online Service

This practice currently offers patients' facilities to book, view, amend, cancel and print appointments online.

This practice currently offers the facility for all patients to order online, view and print a list of their repeat prescriptions or medicines and appliances.

This practice plans to offer patients facilities to view on line, export or print any summary information from their record, relating to medications, allergies, adverse reactions and any other items agreed between the practice and individual patient, from 15th January 2015, subject to the availability of NHS GP systems and software.

Our plan is to:

- 1 Write up practice policies and internal staff awareness sessions - October 2014
- 2 Prepare promotion and information resources for patients - October 2014
- 3 Train relevant staff for access (i.e. reception) – November 2014
- 4 Test system works with invited patients from PPG group – December 2014
- 5 Deliver access for patients – January 2015
- 6 Review approach and lessons learnt – Mid February 2015

September 2015