

Patient Participation Group Meeting MINUTES		For 2.3.16	Attendees:
Subject	Discussion Notes	Action by	
Previous Minutes.	Agreed		
Apologies	Irene Greener, Birgit Baird, Patrick Toynbee		
Phone Prescriptions Online Prescriptions	Discussed how online prescriptions do not allow patients to request acute medications, acute medications are short term/one off; for example a course of antibiotics.		
Your Care, Your Way	Ursula felt this was a very expensive exercise. Dr Boo McConnell will ask Dr Ian Orpen about progress and to see what stage Your Care Your Way has reached.		
Patient Partner	Lesley discussed how we received 1,500 calls last month and 175 of those were booked through patient partner.		
Junction Road	Brian feels a calling board Jayex board over at Junction Rd will be beneficial to keep patients up to date on appointment waiting time and save Dr's keep coming out to waiting room to call patient. Hearing loop is being ordered for Junction Road		
Health Education	Walking Group – Discussion held around our walking group and how we can enhance numbers, good turn out and numbers are growing each time. Boo will inform patients how beneficial walking can be and to action this with other Drs informing patients of our group.		
CQC	Waiting for our visit .Being prepared and Brian to attend to do a presentation.		
PPG CCG	Brian and Amanda to attend meeting to be held by the CCG to discuss ways forward with PPG's and having common themes Update PPG board in waiting room. Welcome to Neil Barnes to our PPG		
Building Renovations	New carpet for hallway being replaced. Patient notes end room reception sorted through and how we gained a consultation room, possibility of putting blood pressure machine, weighing scales in room.		
AOB	Knitting pattern missing again – needs to be replaced Comments from Friends and Family test to be discussed at next meeting		
Date of Next Meeting	Wednesday 1 st June 2016 at 6pm		